Madison, WI (407)-865-0566 mail@toddmcintire.com

# Todd McIntire System Administrator

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Highly Driven Solutions Engineer with 5 year of experience in implementing and maintaining: public, private, hybrid cloud solutions, and networks. With experience in: system configuration, monitoring of Linux and windows systems, troubleshooting windows devices, servers and penetration testing and creating custom software and scripts for clients needs.

## EXPERIENCE

#### System Administrator

Jul 2021 — Aug 2022

Department of Veterans Affairs

Madison, WI

- T4 Security clearance
- Implementation of CERNA
- Responsible for deploying equipment and software
- Involved in setting up and implementing network infrastructure
- Handled server support related tickets and tasks
- Provided customer service to both staff and onsite veterans
- Managed day-to-day ticketing and participates in daily standup meetings
- Worked independently without direct oversight
- Responsible for creating technical documentation
- Utilized PowerShell scripting automation for support and deployment
- Flexibly assisted clients based on their schedule
- Managed active directory and assisted with single-sign-on support

### Software Engineer

May 2020 — May 2021

Highview

• Managed and supported Legacy Java integration suite.

- Managed Linux servers in cloud environment (AWS)
- Managed blockchain nodes in cloud environment (SAP Cloud)
- Followed and created microservice architecture (Most services built in Node.js)
- Assisted with blockchain architecture

#### System Administrator

Advanced Business Networks

Apr 2019 — Mar 2020

Mundelein, IL

Madison, WI

- Personally handled all IT related requests for client WTEngineering
- Responsible for providing immediate equipment support and deployment
- Managed software licensing for Autodesk suite
- Handled industrial printer maintenance and servicing
- Involved in ransomware mitigation and recovery while working directly with the FBI
- Supported local government equipment and software
- Provided onsite and remote support as needed

## Network Engineer

Apr 2017 — Dec 2017

Webcom IT Solutions

Orlando, FL

• Maintained and repaired networks & computers for small to medium sized businesses in the central Florida area.

#### Assistant Manager Seasonal

Dec 2023

Five Below

Orlando, FL

• Collaborated effectively with team to meet and exceed seasonal sales target

## EDUCATION

## Bachelor of Computer Science Full Sail University, GPA: 3.04/4.00

Aug 2015 — Jan 2017

## TECHNICAL SKILLS

Operating Systems Linux/Unix, OSX, Windows

Virtualization VSphere, Proxmox

Cloud(IaaS) Amazon Web Services(AWS), Digital Ocean, Azure

Web Servers Apache, Nginx, IIS, HAProxy

Database Systems MySQL
Configuration Management Ansible, Salt

Programming Languages Rust, Python, Javascript(HTML & CSS)

Systems Monitoring Zabbix, Monitis, SolarWinds

Version Control Git